

BUV AI CHATBOT SERVICE DISCLAIMER

Effective Date: 01 November 2024

The BUV AI chatbot, powered by Microsoft Azure OpenAI service, is intended for educational purposes. Your interactions with the BUV chatbot are private and will not be shared with the service provider.

This chatbot service does not intend to substitute professional counsel or consultation.

For professional help and official guidance on individual student matters, please contact the Student Information Office at studentservice@buv.edu.vn.

User agreement

This User Agreement governs your use of the generative AI services offered by British University Vietnam. By using the AI Services, you agree to these terms.

- **Language use:**

The chatbot service is provided in English only. Please ensure that all interactions with the chatbot are conducted in English.

- **AI Limitations**

The chatbot's responses may not always be accurate, complete, or up to date.

It's recommended that you use your own judgment and verify the information provided by the chatbot.

- **No Guarantees**

There may be times when the chatbot does not respond due to technical issues with Microsoft. If you encounter a time-out message, please try your request again.

- **Your Responsibility**

You are responsible for how you use the generated content. Ensure that your use complies with all applicable laws and ethical standards. This chatbot is not intended for sharing private or confidential information, so please avoid including your name, student ID number, home address, phone number, or similar details.